From: Bill Robinson

To: Microsoft ATR

Date: 1/24/02 1:41pm

Subject: Microsoft Settlement.

As a consumer of software and used of the internet, I am asking you to find a favorable resolution for Microsoft in the ongoing litigation and settlement hearings. I originally used Netscape as my browser but changed to Internet Explorer because it served my needs better. The technology supplied by Microsoft is important to all of us. Bill Robinson, Albuquerque New Mexico